



HEAT

Heating Energy Assistance Team, Inc.

2025 Impact Report



Executive Director & Board Chairman's Letter

Dear Friends, Supporters and Partners,

As we reflect on 2025, we do so with profound gratitude and optimism. It has been a year of significant growth, leadership transitions, and extraordinary impact for the Heating Energy Assistance Team (HEAT). Thanks to the unwavering support of our donors, partners, volunteers and advocates, we strengthened our ability to serve vulnerable Georgians while remaining steadfast in our mission to promote health, comfort and safety through essential energy assistance.

This year marked an important chapter in HEAT's history as we welcomed new leaders to guide the organization into the future. We were honored to add three distinguished individuals to our board of directors: **State Representatives Dr. Jasmine Clark and Matthew Gambill, as well as Tiffany Gilstrap, manager of credit, collections and energy assistance at Southern Company Gas.** Their expertise, dedication and commitment to service bring valuable perspectives that will help advance our mission and strengthen our impact in communities across Georgia.

HEAT also experienced a successful transition in board leadership. We are pleased to recognize our newly elected officers, all of whom are longtime supporters and champions of HEAT's work. **Don Brazil** was elected chairman of the board, **Matthew Schlosser** was elected vice chairman, and **Katherine Bows Taylor** was elected secretary. We are also fortunate that **James Tiernan, chief financial officer of Gas South, continues his dedicated service as HEAT's treasurer,** providing valuable financial stewardship and organizational continuity. Together, this accomplished leadership team is committed to ensuring HEAT remains a trusted resource for Georgians facing energy insecurity.

Another significant milestone occurred during the first quarter of 2025 with the appointment of **Nichelle Mitchem Adamson** as HEAT's executive director. Nichelle is an attorney and nonprofit executive with more than two decades of experience leading organizations dedicated to improving the quality of life for vulnerable children, youth and families. Her extensive leadership experience, strategic vision and passion for service have already strengthened HEAT's capacity to meet growing community needs while positioning the organization for continued success.

While organizational growth and leadership transitions were important accomplishments, the true measure of our success lies in the lives we touched. In 2025, HEAT served a **record number of vulnerable Georgians** and distributed more than **\$660,000 in energy assistance** to households struggling to maintain essential utility service. Behind every grant is a story of a senior citizen able to remain safely in their home, a family keeping their children warm during the winter months or an individual facing hardship who found hope and stability through community support. These outcomes represent more than financial assistance; they represent dignity, compassion and the collective commitment of caring people across our state.

Since our founding in 1983, HEAT's mission has remained clear: **to promote the health, comfort and safety of Georgia residents through essential energy assistance.** As energy costs and economic pressures continue to challenge vulnerable households, our commitment to serving those most in need remains stronger than ever.

Our partnerships are the cornerstone of our success. The vital work of HEAT is only possible because of the unwavering support of corporate partners, utility companies, community action agencies, government organizations, churches, civic groups and generous individual donors. Together, we form a powerful network that delivers hope, warmth and stability to Georgians when they need it most.

Your contributions help us expand our reach and provide direct assistance to individuals and families facing difficult circumstances. Because of your generosity, vulnerable Georgians can maintain essential utility service, remain safely in their homes, and focus on building a brighter future.

As we look ahead, we remain inspired by what can be accomplished when communities unite around a shared purpose. We are excited about the opportunities before us and confident that, working together, we can continue to advance our vision of ensuring that every Georgian has a warm and safe place to call home.

Thank you for your continued partnership, trust and support. We are honored to serve alongside you and look forward to continuing this important work together in the years to come.

With gratitude,

Don Brazil

Don Brazil
Chairman of the Board
Heating Energy Assistance Team (HEAT)

Nichelle Mitchem Adamson

Nichelle Mitchem Adamson, JD
Executive Director
Heating Energy Assistance Team (HEAT)

A photograph of a woman with long braids hugging a young boy from behind. The boy is wearing a blue and white checkered shirt and blue jeans, and has his eyes closed with a peaceful expression. The woman is also wearing blue jeans. The background is a plain, light-colored wall.

About Us

OUR MISSION

To promote the health, comfort and safety of Georgia communities through essential energy assistance.

OUR VISION

All Georgians have a warm and safe place to call home.

WHAT WE DO

Essential energy assistance is our strategic focus.

As Georgia's oldest statewide fuel fund, HEAT is committed to providing energy assistance, ensuring the health, comfort and safety of our most vulnerable communities. For over 40, years, HEAT has ensured Georgia families and individuals maintain access to essential energy services by providing financial aid to fully cover these much-needed utilities.

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Association • Atlanta, GA*

In 2025...



1,569

Households
served



27

Corporate
partners



3,261

Individuals
served



76%

Increase in assistance
since 2024



49

Community
partners



843+

Individual
donors

MORE THAN
\$643,667

INVESTED IN GEORGIA
COMMUNITIES

MORE THAN
\$776,013

IN CORPORATE
& COMMUNITY
CONTRIBUTIONS

MORE THAN
\$99,985

IN INDIVIDUAL
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Peace Lutheran Church, Tifton, Ga
Ridge Avenue Church of Christ
Spirit and Truth International Worship Center

Nonprofit Partners



Georgia Community Action Agency Partners



Through a statewide network of 20 community action agencies serving all 159 Georgia counties, HEAT can extend its reach into local communities and ensure assistance is delivered efficiently, equitably, and close to home. These agencies provide valuable local expertise, identify eligible households, process applications and help ensure that available resources reach those most in need.

HEAT's partnership with the Georgia Community Action Association and the Georgia Division of Family and Children Services (DFCS) enables the organization to provide consistent and reliable assistance to households facing energy emergencies throughout Georgia. By leveraging this established network, HEAT can effectively respond to community needs while maintaining a strong local presence in every region of the state.

- Central Savannah River Area Economic Opportunity Authority, Inc.
- Clayton County Community Services Authority, Inc.
- Coastal Plain Area EOA, Inc.
- Partnership For Community Action, Inc.
- Fulton-Atlanta Community Action Authority, Inc.
- Economic Opportunity Authority for Savannah-Chatham County Area, Inc.
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- Heart of Georgia Community Action Council, Inc.
- Macon-Bibb County Economic Opportunity Council, Inc.
- Opportunity Council, Inc.
- Ninth District Opportunity, Inc.
- North Georgia Community Action, Inc.
- Southwest Georgia Community Action Council, Inc.
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- Action, Inc.

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To learn more, please email Nichelle Mitchem at nmitchem@heatga.org.

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BRONZE LEVEL

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HEAT's Impact

In the fall of 2025, Tanisha, a mother and new grandmother, had her adult daughter and infant grandson move in with her. Her daughter Claire had been forced to quit her job as a teacher's aide because she was unable to afford childcare with her salary. Without anyone to stay at home with the baby, Claire could not work, so Claire and her six-month-old son, Keith, had moved in with Tanisha to be able to afford their bills. The salary Tanisha earned in her career as a speech therapist had always allowed her to support herself and help her daughter. Then, Tanisha lost her job due to an expired license.

Neither she nor her employers' administrators realized that her license was set to expire due to an agency miscommunication, and once she was no longer certified, she found herself unable to work. The expiration meant that she had to apply for her license as if she was a new applicant, and the pre-existing backlog in the system caused the process to drag on for months.

With both Tanisha and Claire out of work, how would they pay their bills and care for Keith?

Without any income coming in, Tanisha quickly ran through her savings to support her family. By the winter of 2025, the money had finally run out, and she realized that she would not be able to pay her gas bill.

Tanisha could not allow her infant grandson to live in a home without heat or hot water, so she called her gas company to see what could be done. Luckily, her gas company referred her to HEAT, and the HEAT team was able to provide Tanisha with the assistance she needed to pay her gas bill, allowing her to keep her infant grandson and her family warm this winter.

"HEAT is a lifesaver. It helps me sleep at night knowing that there is an organization out there to help people in need," Tanisha said of her experience with HEAT.

She is incredibly grateful for the assistance that she received, especially since it was her first time working with any assistance organization. "My grandson is six months old. I can't imagine taking care of a child that age without heat or hot water. HEAT's donors truly are heaven-sent."

While waiting to get her license, Tanisha was able to find work as a drama teacher with an after-school mentoring program for children. After four months, she was finally able to get her license back so she could return to her career as a speech therapist and go back to fully supporting her family.

Tanisha's story has a happy ending, but there are thousands of Georgia families struggling with their gas bills due to no fault of their own.

Everyone needs help sometimes, and some more than others. Your donations go a long way in helping an elderly, disabled grandmother take a hot shower or helping a single mother of four keep her children warm, fed and bathed.

Please consider donating by using the **QR code** on this page.



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Let's keep Georgia warm together.

EVERY DONATION MAKES A DIFFERENCE

Millions of families are forced to choose between hot meals or hot showers, medicine or a warm home. Heating Energy Assistance Team, Inc. (HEAT) assists these families, but we cannot do it without your help. Support HEAT with a tax-deductible financial contribution today and your gift will immediately help our communities in need.

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Recurring gifts are critical to our sustainability while helping us plan ahead to provide essential energy assistance to our neighbors most in need across Georgia.

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